

TERMS and CONDITIONS (Residential)

ONSITECOMPUTERSERVICE.IT

I/We _____ agree to OnsiteComputerService.IT's (OCSIT) service/repair of my/our computer system at the rate of **\$149.00 per hour minimum 1 hour, including GST and travel time.**

OCSIT will provide expert professional service, however, OCSIT cannot guarantee that all work undertaken will repair all computer systems due to their age, usage and quality.

However, all work completed will be guaranteed. New Computers come with a 1 year warranty unless extended which is agreed to by the user/customer. The **Warranty** only covers hardware, NO software/virus whatsoever. Once the repair or PC/Laptop has been set up, user/customer should be 100% satisfied. If there is anything they have missed out in asking or testing before the technician leaves, a call-out fee of \$149.00 per hour minimum 1 hour will be charged.

The potential for any data loss cannot be predicted and so I/we indemnify OCS.IT for any such occurrence, however unlikely that may be.

I/we agree to payment in full upon the completion of services to my/our computer system either by cash, cheque or credit card.

I/we also acknowledge that OCSIT cannot be held responsible for any eventuality that is beyond their control.

PLEASE NOTE: OCSIT has a NO FIX, NO FEE Policy, however, if OCSIT provide a solution to your problem/s, charged will apply as at the normal rate of \$149.00 per hour minimum 1 hour.

Technician's name: _____

Date: ____/____/____

Time service commenced: _____ Time service concluded: _____

I hereby agree to the above terms and conditions as above mentioned.

Client's name (please print): _____

Client's signature: _____